

Deye SUN Series Hybrid inverter 10-Year Limited Warranty for Installation in Europe

1. The Deye hybrid inverter (the “Product”) supplied by. NINGBO DEYE INVERTER TECHNOLOGY Co.,LTD (“Deye”) is designed to withstand normal operating conditions when used for its originally intended purpose in compliance with the Deye Hybrid inverters User Manual supplied with the system.

(1) Product coverage: Including SUN-(3-6)K-SG04LP1-EU, SUN-(3. 6-6)K-SG03LP1-EU, SUN-(3. 6-6)K-SG03LP1-EU-AM2-P1, SUN-(3. 6-8)K-SG05LP1-EU, SUN-(7. 6-8)K-SG01LP1-EU, SUN-(5-8)K-SG02LP1-EU-AM2, SUN-(10-12)K-SG02LP1-EU-AM3, SUN-(12-16)K-SG01LP1-EU, SUN-(5-12)K-SG04LP3-EU, SUN-(5-12)K-SG05LP3-EU-AM2, SUN-(5-25)K-SG01HP3-EU-AM2, SUN-(29. 9-35)K-SG01HP3-EU-BM3,SUN-(40-50)K-SG01HP3-EU-BM4.

(2) Country and Region coverage: the final installation site is in Europe.

(3) This Deye Hybrid inverters Limited Warranty (“Limited Warranty”) covers defective products for a period of ten years beginning after the date of original purchase of the Product from Deye (the “Warranty Period”). The warranty period is 10 years from the date of original purchase, and no more than 10 years and 6 months from the date of delivery from Deye factory.

The Hybrid Inverter has cumulative Ten years¹ warranty period. If during the warranty period, is found defective, the warranty shall be applicable as:

- a. Replacement of the inverter itself, including LCD and cooling fan, for a period of ten years.
- b. Spare parts cost and labor cost for repairing the inverter at the after-sales office.

2. A Product is defective if it is inoperable because of defects in material and workmanship, provided that Deye, through inspection, establishes the existence of that defect (“Defective Product”).

(1) During the ten years¹ warranty for all parts including labor charges Warranty Period, Deye will, at its option, repair or replace the Defective Product free of charge, provided that Deye through inspection establishes the existence of a defect that is covered by the Limited Warranty.

(2) Deye will, at its option, use new and/or reconditioned parts in repairing or replacing the Defective Product. Deye reserves the right to use parts or products of original or improved design in the repair or replacement of Defective Product. If Deye repairs or replaces a Defective Product, the Limited Warranty continues on the repaired or replacement product for the remainder of the original Warranty Period or ninety (90) days from the date of Deye's return shipment of the repaired or replacement product, whichever is later.

(3) During the ten years' warranty, the Limited Warranty covers both parts and labor necessary to repair the Defective Product, but does not include labor costs related to un-installing the Defective Product or re-installing the repaired or replacement product.

The Limited Warranty also covers the costs of shipping repaired or replacement product from Deye, via a non-expedited freight carrier selected by Deye, to locations within the Europe. The Limited Warranty does not cover, and Deye will not be responsible for, shipping damage or damage caused by mishandling by the freight carrier and any such damage is the responsibility of the freight carrier.

3. To obtain service under this Limited Warranty, the holder of the Warranty must comply with the following items.

(1) Warranty claim: in general, serial number (S/N) must be provided in order to claim warranty. The warranty period is 10 years from the date of original purchase, and no more than 10 years and 6 months from the date of delivery from Deye factory.

(2) Please store the original purchasing invoice or receipt carefully. Customers need to present it for warranty claim if required.

(3) Warranty commitment validity: strictly according to the formal sales contract signed with Deye.

(4) Customers can contact Deye via phone, fax, and email. Customers need to provide the following information for warranty claims:

(5) Product Model, Serial Number.

(6) System configuration details (Panels per string, grid voltage rating, grid frequency rating).

(7) Fault description (Error message, Pictures, or other fault information)

Note: Deye reverses the right to reject the warranty claims without the necessary information. In this case, it's the customer to responsible for the loss or any other consequence.

(8) Free warranty service is provided for products with a valid warranty. It's excluded from warranty are damages due to:

- Breaking the product seal / opening the casing without permission from Deye
- Transport damage
- Incorrect installation or commissioning; For example, incorrect DC or AC pole wiring/connection, loose DC or AC pole wiring / connection, which lead to the damage of inverter.
- Failure to observe the user manual, the installation guide, and the maintenance regulations
- Unauthorized Modifications, changes, or attempted repairs
- Incorrect use or inappropriate operation
- Insufficient ventilation of the device
- Failure to observe the applicable safety regulations
- Force majeure (e.g., lightning, overvoltage, storm, fire)

(9) For warranty invalid products, Deye would charge for service fees for the service, example, spare parts cost, labor cost for products. Or according to maintenance contract, if there is maintenance contract signed.

(10) The above terms & conditions had described all responsibilities for products Deye sold, it removes the other apparent & hint guarantee. Without formal document confirmation, Deye would not responsible for any responsibilities beyond of this warranty term. When product is in use under warranty, Deye's responsibility is limited to service replace and service repair according to the warranty terms & conditions, no further assurance, obligation, or responsibility. If specified by law, Deye would perform in accord with the law.

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Deye



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AVANTAJE EXCLUSIVISTE INSTALATORI & REVÂNZĂTORI B2B



**Preturi
dedicate**

**Pentru Instalatori
& Revânzători**



**Termene
de plată**

Până la 90 zile



**Stoc
permanent
in România**



**Livrare
imediată**

24 - 48 ore





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01

Prețuri dedicate

**Pentru Instalatori
& Revânzători**



Punem accent pe parteneriatele noastre și recunoaștem rolul vital pe care îl jucați în industria energiei solare.

De aceea, oferim prețuri dedicate și competitive pentru instalatori și revânzători.

Aveți avantajul de a obține produsele noastre la costuri atractive, ceea ce vă permite să maximizați profitabilitatea și să oferiți prețuri competitive clienților dumneavoastră.

Suntem aici să creștem împreună.



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02

Stoc permanent

Stoc permanent în România



Avem un stoc amplu de echipamente fotovoltaice în depozitul nostru din România.

Acest lucru ne permite să vă oferim posibilitatea de a ridica produsele imediat după comandă.

Nu trebuie să vă faceți griji cu privire la disponibilitatea sau întârzierile în livrare.

Suntem aici pentru a vă asigura că aveți acces rapid la echipamentele necesare pentru proiectele dvs.



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03

Termene de plată

Termene de plată
De până la **90 de zile**



Înțelegem că gestionarea fluxului de numerar este esențială în afacerea dumneavoastră.

Prin parteneriatul cu Ecobat Energy, puteți beneficia de **termene de plată extinse de până la 90 de zile**.

Aceasta vă oferă flexibilitate financiară și vă permite să vă gestionați resursele într-un mod eficient.

Lucrând cu **Ecobat Energy**, veți avea un partener de încredere, **importator direct**, care vă oferă toate facilitățile necesare pentru a vă dezvolta afacerea în domeniul energiei solare.



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Livrare imediată

04

**Livrare în 24-48 de ore
oriunde în România**



Înțelegem importanța unei livrări rapide și eficiente, într-o piață din ce în ce mai concurențială.

Cunoaștem urgența cu care utilizatorul final își dorește să definitiveze proiectul.

Colaborând cu Ecobat Energy, beneficiați de livrarea comenzilor dvs. în termen de 24-48 de ore, indiferent de locația din România.

Ne angajăm să vă furnizăm produsele la timp, astfel încât să puteți continua proiectele în mod eficient.



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Ești instalator sau revânzător de echipamente fotovoltaice?

Devino partener B2B **EcobatEnergy și beneficiază acum de toate avantajele exclusive.**

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